



## **Instructions for trouble shooting**

### **If your AquaBeat is not playing music, you have to check**

1. LED is not on

Disconnect your AquaBeat from PC

Reboot your PC then connect Aquabeat.

**Do not use audio extension cable.**

2. Battery charging

Use USB cable to charge battery.

**Do not use audio extension cable.**

3. Earphone connection

Earphone has to be connected.

4. File formats in your AquaBeat.

The AquaBeat supports MP3 and WMA file formats.

If you download music files from iTunes, you need to convert file format because iTunes provides M4A or AAC files.

If you import music files from CD, imported music files have to be MP3 or WMA file too.

To make sure, delete all existed music files in your AquaBeat before downloading converted music files.

### **If you have difficulty with Playlist Editor Software (Device Error),**

1. Disconnect the Speedo AquaBeat from your PC

2. Uninstall (or remove) the Playlist Editor already installed in your PC

3. Reinstall the Playlist Editor

4. Connect the Speedo AquaBeat with your PC

5. Open the Playlist Editor.

If you are using **Windows Vista**, download playlist editor for Vista (Speedo.zip) from Download & FAQ page under Customer service in [www.speedoaquabeat.com](http://www.speedoaquabeat.com)



**If you have a problem with memory (Sector Error or low enable memory with not many downloaded files), you need to format memory.**

**Notice: Save files in your AquaBeat to your PC before memory format**

1. This problem is caused by some Spywares.

2. Memory Format Method

Connect your AquaBeat with PC.

Check LED is on (Red or Green)

Open "My Computer"

Select "SPEEDO MP3" and click right mouse button then select "Format"

Select format type "FAT" or "FAT32"

Check "Quick Format" box then click "Start"

If you still have any difficulties, contact us without hesitation.

Thank you

Speedo AquaBeat Customer Service.

[www.speedoquabeat.com](http://www.speedoquabeat.com)